

SMS Terms of Service

Effective Date: November 21, 2025

Yazoo Express Logistics, LLC

Agreement to Receive SMS Messages

By opting into SMS communications from Yazoo Express Logistics, LLC (“Yazoo Express,” “we,” “us,” or “our”) through our website, web form, phone call, or other medium, you are agreeing to receive SMS text messages from Yazoo Express Logistics at the mobile phone number you provided.

Types of Messages You Will Receive

When you opt in to SMS communications, you may receive the following types of messages:

- **Shipment notifications** (pickup confirmations, in-transit updates, delivery alerts)
 - **Quote confirmations** and pricing information
 - **Appointment reminders** for scheduled pickups and deliveries
 - **Order alerts** and booking confirmations
 - **Account notifications** (payment confirmations, invoice reminders)
 - **Service updates** and operational communications
 - **Issue alerts** (delays, route changes, urgent matters requiring attention)
 - **Customer care messages** (responses to your inquiries, follow-ups)
 - **Carrier coordination** (for carrier partners only)
 - **General business communications** related to your active shipments or account
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Message Frequency

Message frequency may vary based on your shipment activity and account status. You may receive multiple messages per shipment or as needed for time-sensitive updates. Typical frequency ranges from occasional messages to several per week during active shipments.

Cost and Charges

Message and data rates may apply. Standard messaging rates from your mobile carrier will apply to all SMS messages sent and received. Yazoo Express Logistics does not charge for SMS messages, but your carrier may charge you based on your mobile plan. Please check with your mobile carrier for details about your messaging plan and any applicable charges.

Opting Out

To opt out at any time, text STOP to any message you receive from Yazoo Express Logistics.

Upon receipt of your STOP request, we will: - Send you a confirmation message that you have been unsubscribed - Remove your number from our SMS messaging list - Cease all SMS communications to your number

You may continue to receive messages briefly while your request is being processed. After opting out, you will no longer receive SMS messages from us unless you opt in again.

Getting Help

For assistance, text HELP to any message from Yazoo Express Logistics, or visit our website at **<https://www.yazooexpresslogistics.com>**.

When you text HELP, you will receive information about how to contact us and manage your SMS preferences.

Additional Support: - **Phone:** (888) 927-8617 - **Email:** service@yazooexpresslogistics.com
- **Website:** <https://www.yazooexpresslogistics.com>

Privacy and Terms

Your privacy is important to us. We do not share your SMS consent or mobile phone number with third parties or affiliates for marketing purposes.

- **Privacy Policy:** <https://www.yazooexpresslogistics.com>
- **Terms of Service:** <https://www.yazooexpresslogistics.com>

For complete details on how we collect, use, and protect your information, please review our Privacy Policy and Terms of Service.

Consent and Authorization

By opting in to SMS communications, you: - Consent to receive automated SMS messages at the mobile number you provided - Certify that you are the account holder or have authorization to opt in this number - Acknowledge that consent is not a condition of purchase or service - Understand that you can opt out at any time by texting STOP

Supported Carriers

This SMS service is available on all major U.S. mobile carriers, including but not limited to: AT&T, T-Mobile, Verizon Wireless, Sprint, Boost Mobile, Cricket Wireless, MetroPCS, U.S. Cellular, Virgin Mobile, and others.

Service Availability

SMS message delivery is subject to your mobile carrier's network availability and may be delayed or undelivered due to factors outside our control, including: - Network congestion or outages - Mobile device compatibility - International roaming restrictions - Carrier limitations

Yazoo Express Logistics is not liable for delayed or undelivered messages.

Changes to SMS Terms

We reserve the right to modify these SMS Terms of Service at any time. Changes will be effective immediately upon posting to our website. Your continued participation in our SMS program after changes are posted constitutes acceptance of the modified terms.

Contact Information

Yazoo Express Logistics, LLC

6336 Moser Way
Tracy, CA 95377

Phone: (888) 927-8617

Email: service@yazooexpresslogistics.com

Website: <https://www.yazooexpresslogistics.com>

Quick Reference

To Opt Out: Text STOP

For Help: Text HELP or call (888) 927-8617

Privacy Policy: <https://www.yazooexpresslogistics.com>

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By opting in to SMS from Yazoo Express Logistics, you acknowledge that you have read, understood, and agree to these SMS Terms of Service.